

**2011
Management Review
Meeting Certification**

This certifies that the Management Review was completed on January 17, 2012. All of the following items on the agenda were covered. Due to proprietary information, Protomatic does not share these records and they are not available for public review.

These are some of the specific areas covered:

- NCMR- Causes/ Items per month
- Training Status (Matrix)
- Supplier On-Time Delivery
- Internal Audit Results
- Scrap Trends Report/month
- Customer On-Time Delivery (Product) /month
- Analysis/Needs Report (5.6.3)
- Customer Satisfaction (Parts Accepted)
- Customer Satisfaction Survey
- Review of Quality Policy (5.3)- Reference Quality Manual
- Review of Quality Manual (5.5.2)-Revision Level: M
- Review of 2011 Goals, Setting of Goals for 2012 (5.4.1)
 - On Time Delivery (5.6.2c)
 - Internal Scrap (5.6.2c)
 - Customer Satisfaction
 - Customer Satisfaction Survey (5.6.2b)
 - Supplier On-Time Delivery ((5.6.2c)
 - Establish goals and post/notify Employees (5.4.1)
- Review ISO/Training Program (6.2.2, 5.5.2a)
- Review Results of ISO Audit (5.6.2a)
- Review Outstanding Preventative/Corrective Actions (5.6.2d)
 - Follow-up actions from previous Management Review (5.6.2e)
 - Identify new corrective actions (5.6.2f)
 - Recommendation for improvement/needs (5.6.2g)
- Review Continual Improvement for 2011 (8.5.1)

Date: 1/17/2012

On this date we certified that Annual Management Review was conducted.

President: 

General Manager: 

Quality Manager: 